Door-to-destination paratransit rides on your schedule
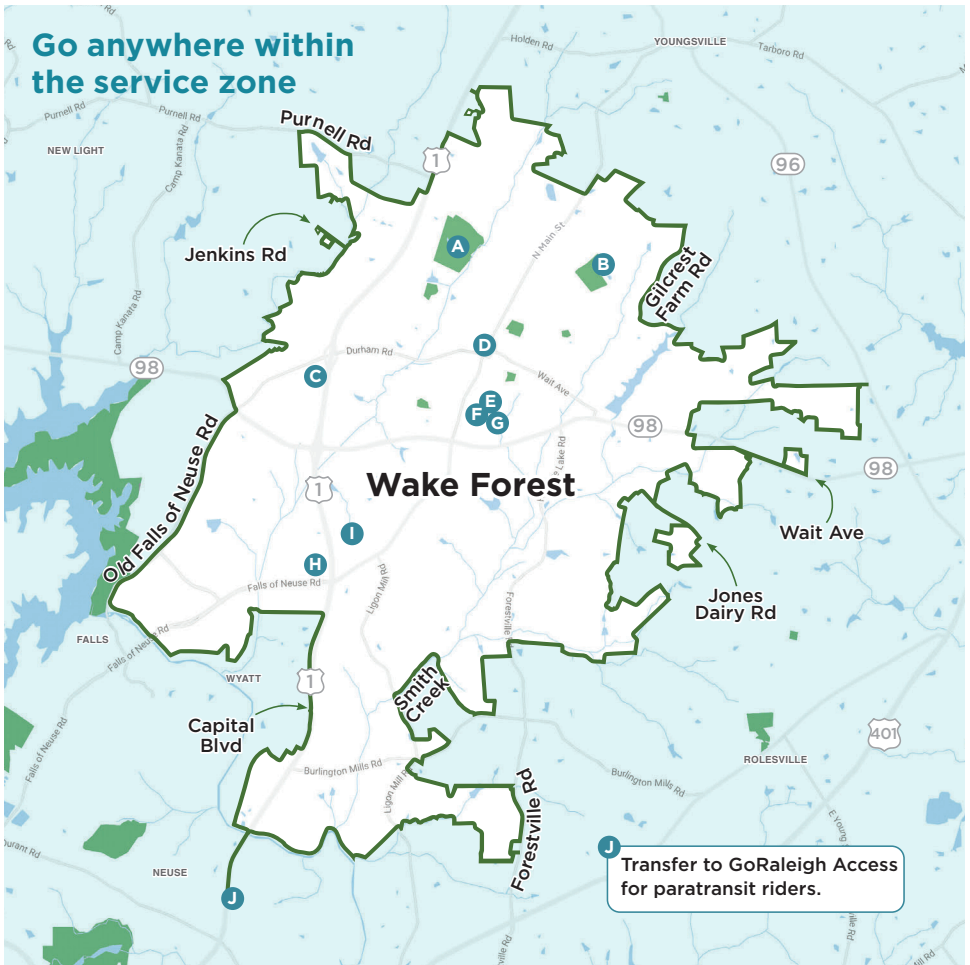
All rides are fare-free!

Starting Oct. 1, 2024, Go Wake Forest will provide on-demand paratransit rides around Wake Forest. Connect to GoRaleigh Access for paratransit service in Raleigh.

Download the app and learn more at **wakeforestnc.gov.**

Go anywhere within the service zone

NEW LIGHT

YOUNGSVILLE

Purnell Rd

Jenkins Rd

Gilcrest Farm Rd

A

B

D

E
F
G

Old Falls of Neuse Rd

C

Wake Forest

Wait Ave

I

H

Jones Dairy Rd

FALLS

WYATT

Smith Creek

Capital Blvd

Forestville Rd

ROLESVILLE

NEUSE

J

J Transfer to GoRaleigh Access for paratransit riders.

Popular Destinations

A Joyner Park

B Flaherty Park and Community Center

C Target

D Downtown Wake Forest

E Northern Wake Senior Center

F Post Office

G Wake Forest Community Library

H REX Healthcare

I Walmart

J Sheetz Gas Station

Service Hours

Mon–Thurs	6 am–9:30 pm
Friday	6 am–10:30 pm
Saturday	8 am–10:30 pm

Cost to Ride

All rides are free.

Connect to Raleigh

WRX bus stop to Raleigh located at 235 E. Holding Ave.

What is Go Wake Forest?

It's on-demand public transit for the Town of Wake Forest. Book a wheelchair accessible vehicle (WAV) for door-to-door paratransit rides across all of Wake Forest. No need to schedule rides ahead of time.

What will happen to the GoRaleigh Access paratransit service?

Complimentary ADA/paratransit service provided by the Town of Wake Forest and managed by the City of Raleigh and GoRaleigh Access will end on Oct. 1, 2024. The Wake Forest Loop (WFL A&B) bus service will also be suspended on Oct. 1, 2024. Go Wake Forest public transit will replace those services.

How do I get to Raleigh?

Eligible ADA riders for paratransit service can still get to Raleigh in one of two ways:

1. **Schedule a GoRaleigh Access ride to Raleigh by calling 919-996-3459 no less than 24 hours prior to your trip.** The portion of travel between your trip origin in Wake Forest and the GoRaleigh Access service boundary will be operated by a local taxi company partner (standard taxi rates may apply). Once the taxi service reaches the GoRaleigh Access service boundary, your trip will transition to an ADA trip within the GoRaleigh Access Zone.

   Alternatively, in lieu of a taxi, riders can book a Go Wake Forest ride to the Sheetz gas station by Capital Blvd (4801 Thornton Rd, Raleigh), where you can transition to a GoRaleigh Access vehicle. Note: 24-hour advance coordination with GoRaleigh Access is still required.

2. **Request a Go Wake Forest ride to the Wake Forest-Raleigh Express (WRX) bus stop in Downtown Wake Forest.** This ADA accessible bus service departs from the Northern Wake Senior Center (235 E Holding Ave, Wake Forest) at 6:50 am and 7:50 am to the Downtown Raleigh Transit Station (214 S Blount St, Raleigh, NC), and returns at 5:20 pm, 6:20 pm, and 7:20 pm. At the Downtown Raleigh Transit Station, riders can call 919-996-3459 to request a GoRaleigh Access ride to other areas of the city.

Can I book a ride in advance?

Go Wake Forest is an on-demand service, so you should book your ride a few minutes before you're ready to go. You will not be able to schedule trips ahead of time.
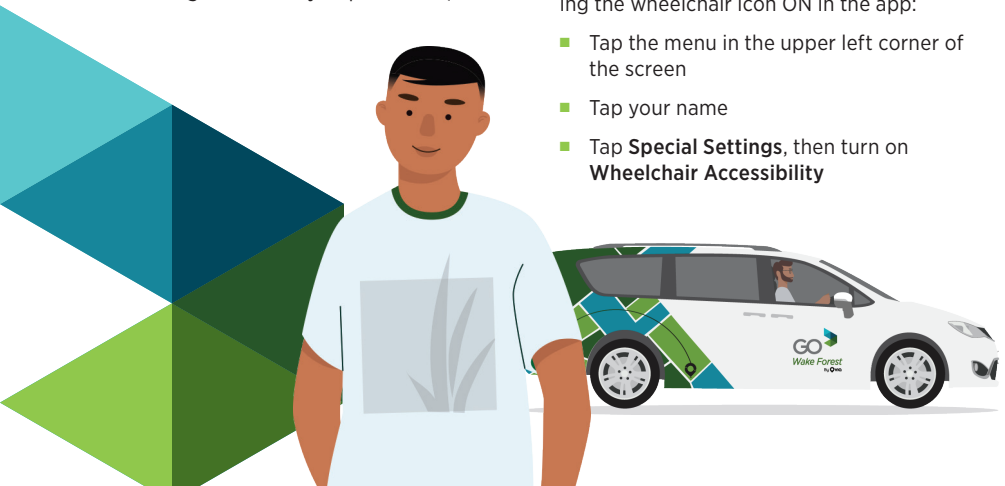
Who will I be sharing my ride with?

Other passengers headed in the same direction may be picked up and dropped off during your trip. This keeps the service fast and wallet-friendly!

Are wheelchair accessible vehicles (WAV) available?

Yes! If you need a WAV let us know by turning the wheelchair icon ON in the app:

- Tap the menu in the upper left corner of the screen
- Tap your name
- Tap **Special Settings**, then turn on **Wheelchair Accessibility**
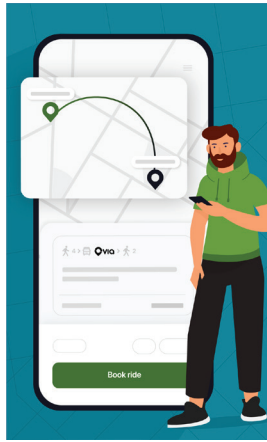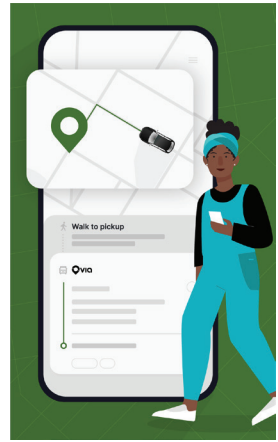
How to book a ride

1. Create an account.

Download the Go Wake Forest app from the App Store or Google Play Store and follow the simple signup steps.

2. Book a ride.

Enter your pickup and dropoff addresses. Choose the ride that works best for you and tap **Book This Ride**.

3. Meet your driver.

Check the app to see when your driver will arrive. If you have mobility needs, add a note to your pickup so we can meet you with a WAV.

Book a trip in just a few taps and hit the road in minutes! No need to schedule ahead of time.

No smartphone? No problem! Just call **984-342-2319** to book a ride.

Download the Go Wake Forest app from the App Store or Google Play Store.

Learn more at **wakeforestnc.gov** search "Go Wake Forest".