



**Alliance**  
Health

## Crisis Response Resources

### **Alliance Health Behavioral Health Crisis Line**

877-223-4617

24 hours a day, 7 days a week

### **988 Suicide and Crisis Lifeline**

24 hours a day, 7 days a week

Callers have the option to speak with a peer support specialist, someone living in recovery from mental illness and/or substance use disorder.

### **Mobile Crisis Services**

Mobile crisis services provide a short-term crisis response, stabilization and intervention for people in behavioral health crisis. A mobile crisis team can come to you where you are, and its services are confidential (private), non-judgmental and respectful. There is also a mobile team for children and youth.

Access mobile crisis services by calling:

877-223-4617

24 hours a day, 7 days a week

### **Behavioral Health Urgent Care (BHUC)**

BHUC, much like physical health urgent care, is a community-based option to stabilize people in behavioral health crisis. You can get assessments, treatment and referrals for follow-up services. BHUCs prevent unneeded trips to the emergency department, hospital stays and arrests.

- **The Hope Center for Youth and Family Crisis**  
400 West Ransom Street, Fuquay-Varina  
24 hours a day, 7 days a week
- **Wake Behavioral Health Urgent Care Center**  
319 Chapanoke Road, Suite 120, Raleigh  
Monday-Thursday: 8:00 a.m.-10:00 p.m.  
Friday: 8:00 a.m.-8:00 p.m.  
Saturday-Sunday: 8:00 a.m.-5:00 p.m.
- **Durham Behavioral Health Urgent Care Center**  
2670 Durham-Chapel Hill Boulevard, Durham  
Monday-Thursday: 8:00 a.m.-7:00 p.m.  
Friday: 8:00 a.m.-3:00 p.m.  
Saturday-Sunday: Closed

### **Crisis and Assessment Centers**

#### **24 hours a day, 7 days a week**

If you're in behavioral health crisis or intense emotional distress, health providers at assessment centers can help. If you need services right away, staff will work to find the right treatment setting for you before you leave. These centers also provide community-based inpatient services and detox services.

- **WakeBrook Campus**  
107/111 Sunnybrook Road, Raleigh
- **The Hope Center for Youth and Family Crisis**  
(Youth 4 to 20 years of age)  
400 West Ransom Street, Fuquay-Varina
- **Durham Recovery Response Center**  
309 Crutchfield Street, Durham
- **Cumberland Recovery Response Center**  
1724 Roxie Avenue, Fayetteville

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Visit [AllianceHealthPlan.org](https://AllianceHealthPlan.org)  
or call our Behavioral Health Crisis Line: **877-223-4617**

