


January 17, 2025



Northern Wake Senior Center Transition Plan

Candace R. Davis, CPM
Assistant Town Manager

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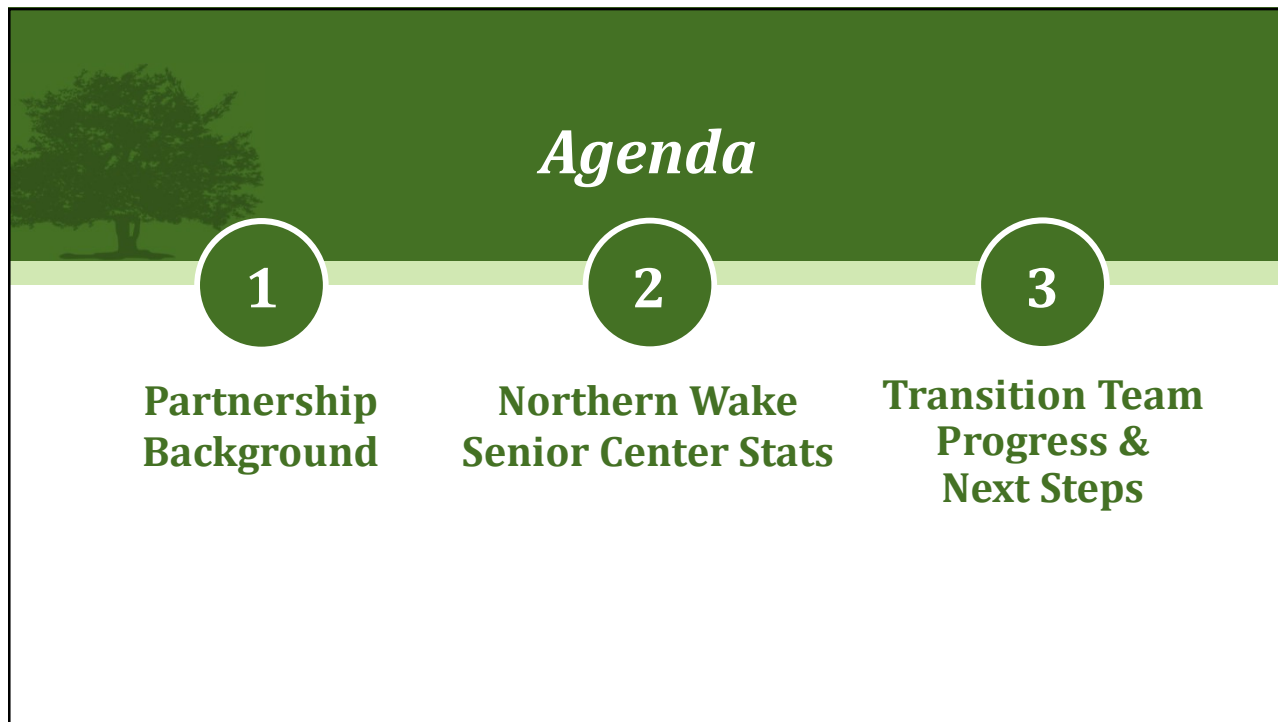
Assistant Town Manager

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919-435-9513



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Agenda

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**Partnership
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**Northern Wake
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**Transition Team
Progress &
Next Steps**

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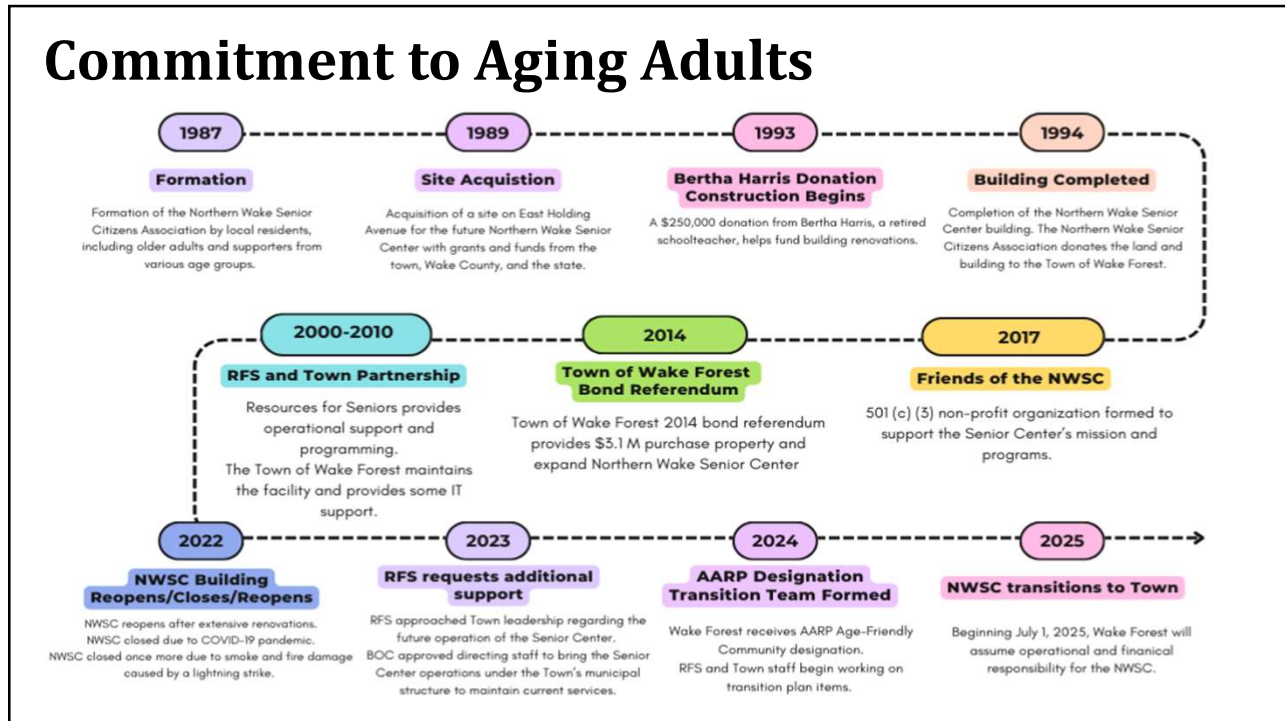


Northern Wake Senior Center

Partnership Background



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Partnership Refined



- In 2023, Resources for Seniors (RFS) approached the Town regarding the future operation of the Senior Center. This was due to a decrease in funding levels to RFS from various entities.
- BOC approved directing staff to bring the Senior Center operations under the Town's municipal structure to maintain current services.
- In 2024, Town staff begin working with Resources for Seniors staff and NWSC staff to discuss transitioning programming and operations to the Town.

Goal: NWSC staff, programming and senior center operations will transition from Resources for Seniors to the Town of Wake Forest July 1, 2025.

- RFS commitment to providing their unique expertise of human services support onsite after the transition.



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Northern Wake Senior Center

new ACTIVITIES Classes

Friends Home

Music Recreation Programs/Participants Network

Support groups Gathering Sessions

Services Events Kiwanis

Crafts Meals FUN Bingo Open Coffee

Active Activities

things Socializing Living Games Seminars


older Virtual Arts Social Family

Learning Staying Café Special

Counseling Wheels Senior

Weekly Intergenerational

Caregiver



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Key Community Partnerships



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Age Friendly Community

- Wake Forest received the AARP Age Friendly designation in 2024. Largely due to the support of NWSC and community partners.
- Wake Forest is one of only 14 Age Friendly communities in NC.
- North Carolina is one of only 12 states designated as Age Friendly.



Age-Friendly Communities
Are Livable for
People of All Ages
aarp.org/livable



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Northern Wake Senior Center

Stats Snapshot



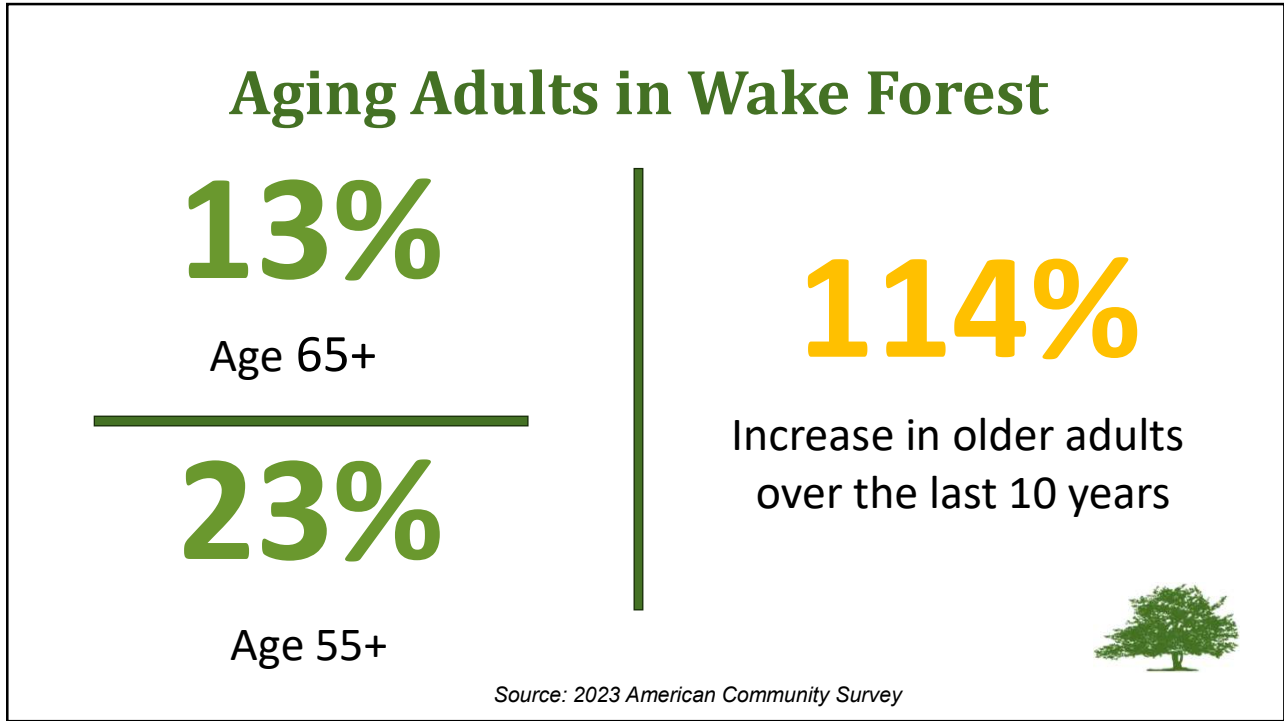
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Aging Adults in Wake County & North Carolina

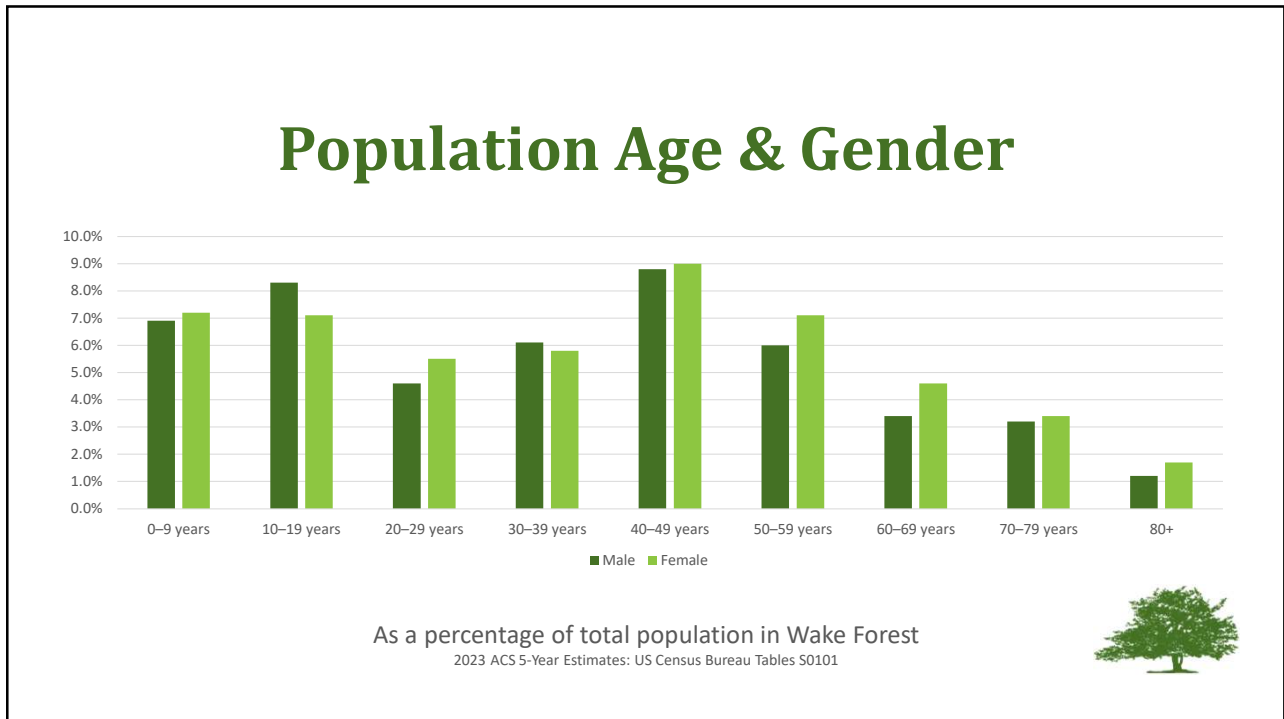
- Wake County has the largest population of people over age 65 in the state.
- 20% of North Carolina residents will be older than 65 by 2025.
- In 2022, over 47,000 people over age 65 moved to North Carolina.



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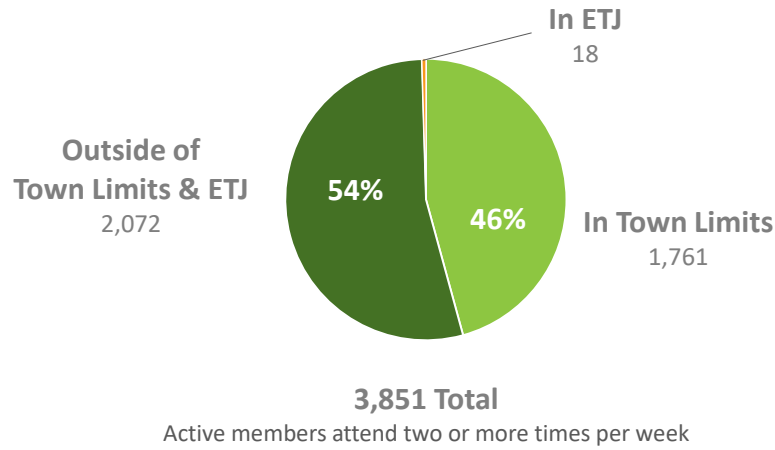


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Residency of Active Members



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Residency of Out-of-Town Members

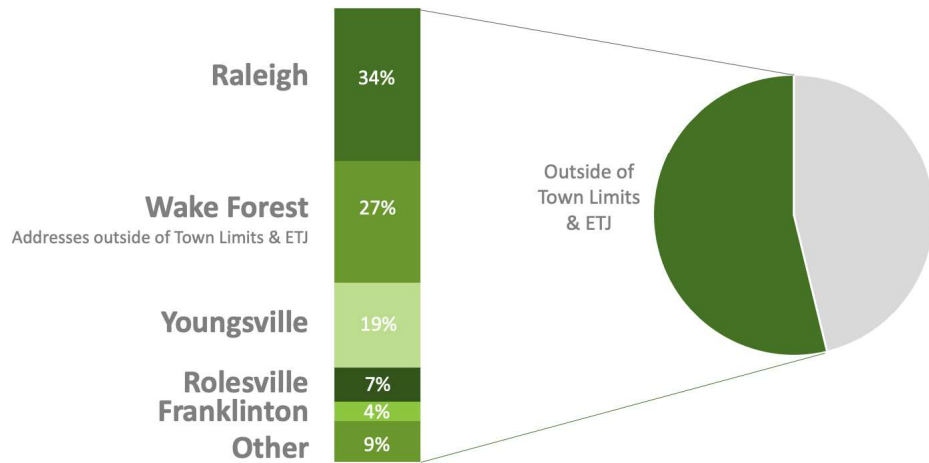
Towns in "Other" Category

- | | | | |
|------------|-------------|---------------|------------------|
| Louisburg | Apex | Erwin | Middlesex |
| Zebulon | Clayton | Fuquay-Varina | Morrisville |
| Knightdale | Spring Hope | Garner | Port Saint Lucie |
| Wendell | Bailey | Haw River | Sanford |
| Creedmoor | Beaver | Henrico | Sharon |
| Cary | Bunn | Jamestown | Smithfield |
| Durham | Chapel Hill | Kittrell | Wilmington |
| Henderson | Depauville | Manson | Wilson |



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Residency of Out-of-Town Members



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Monthly Attendance

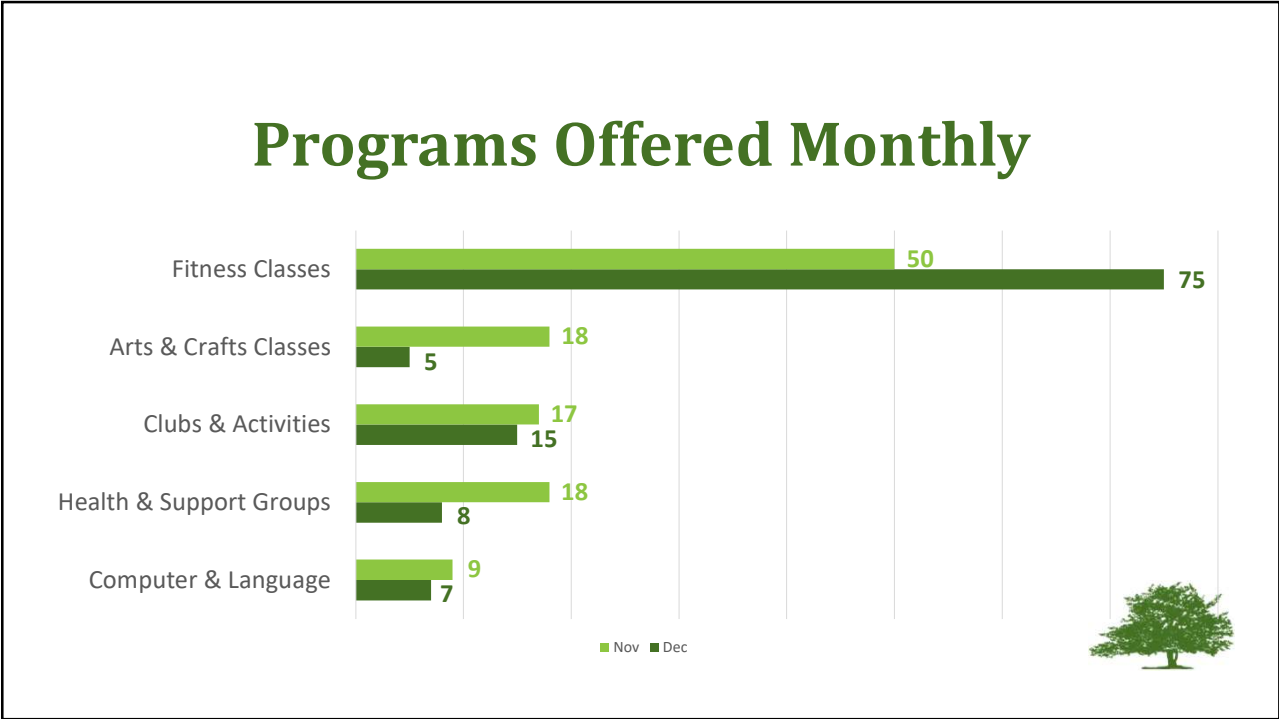
Does not include special events such as Bingo and support groups



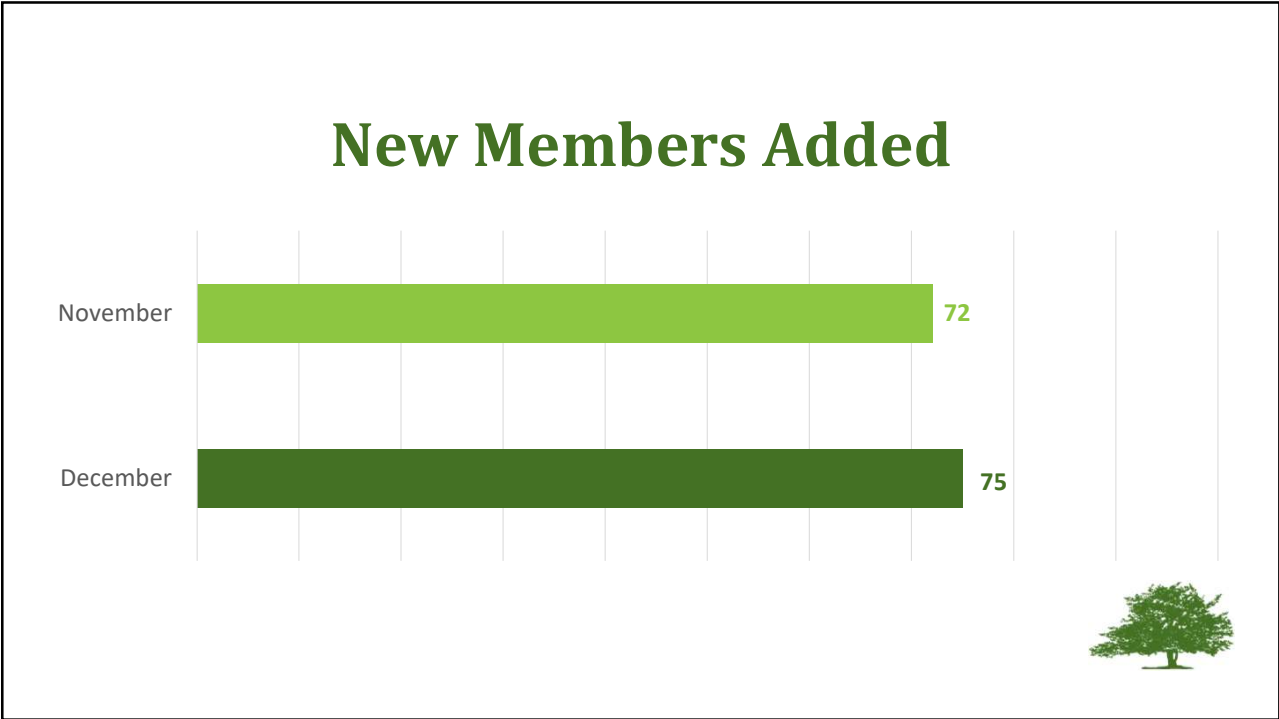
*Reduced programming offered during last two weeks in December



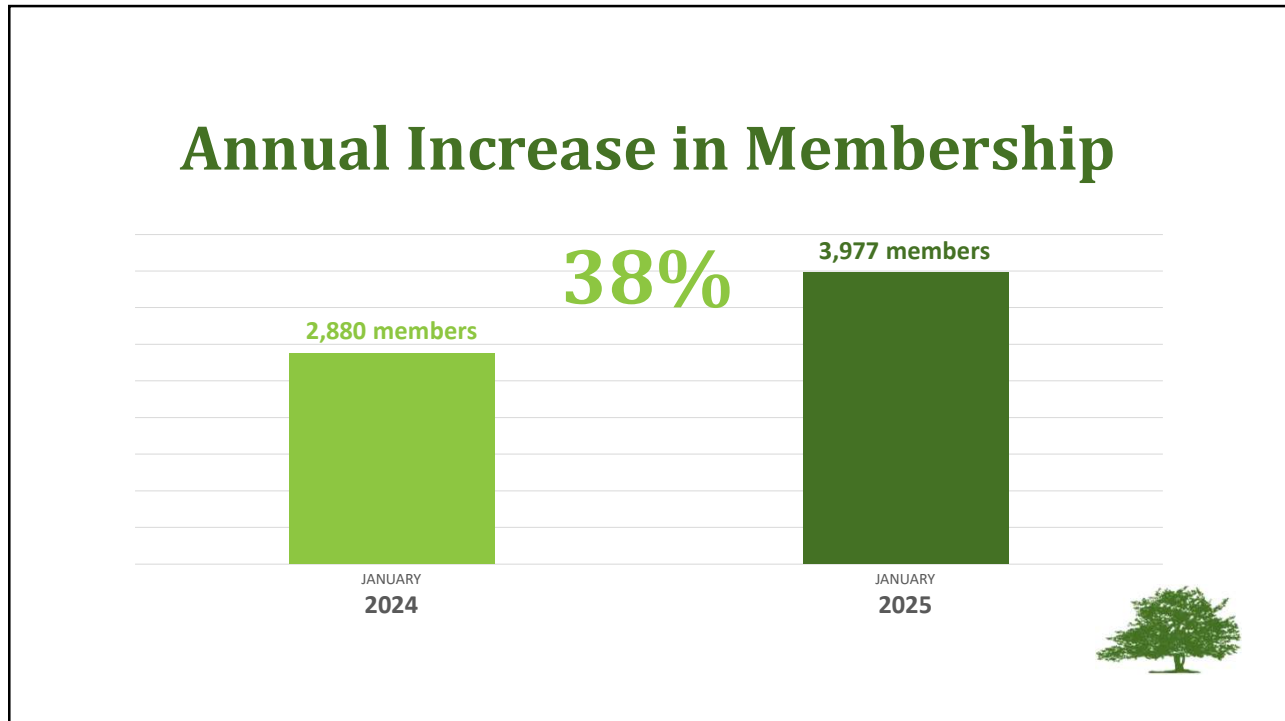
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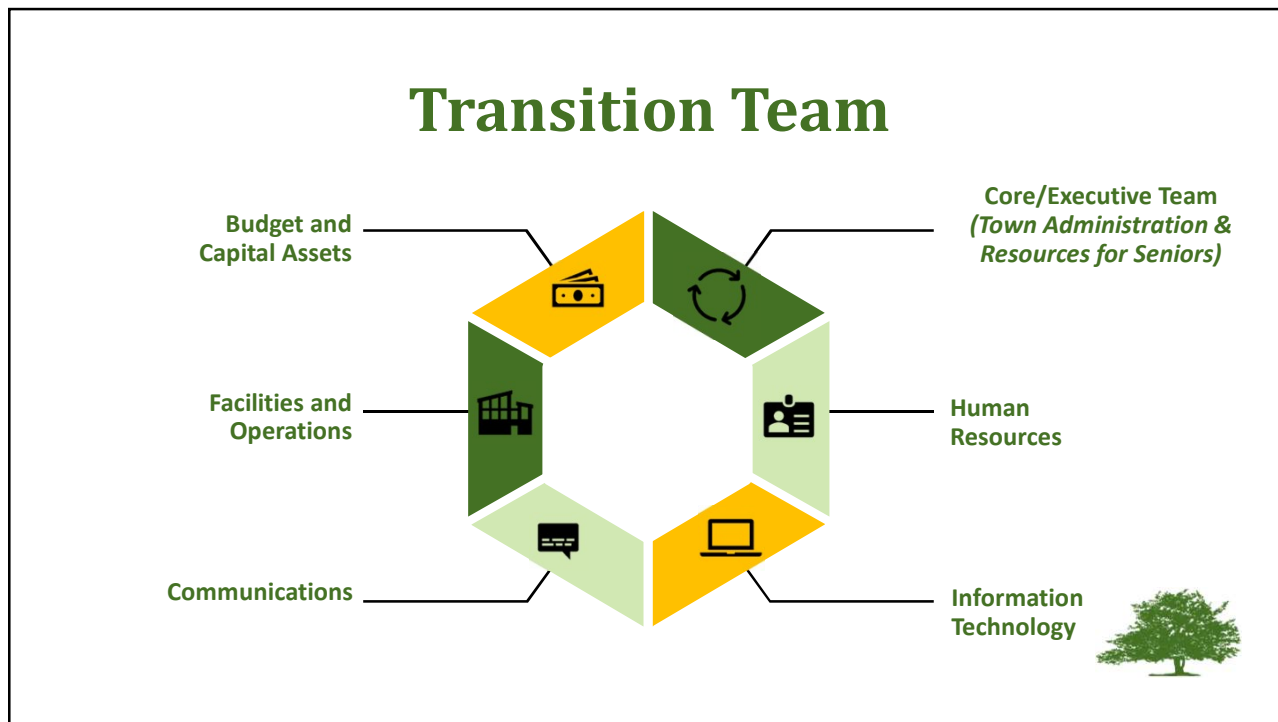
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Northern Wake Senior Center

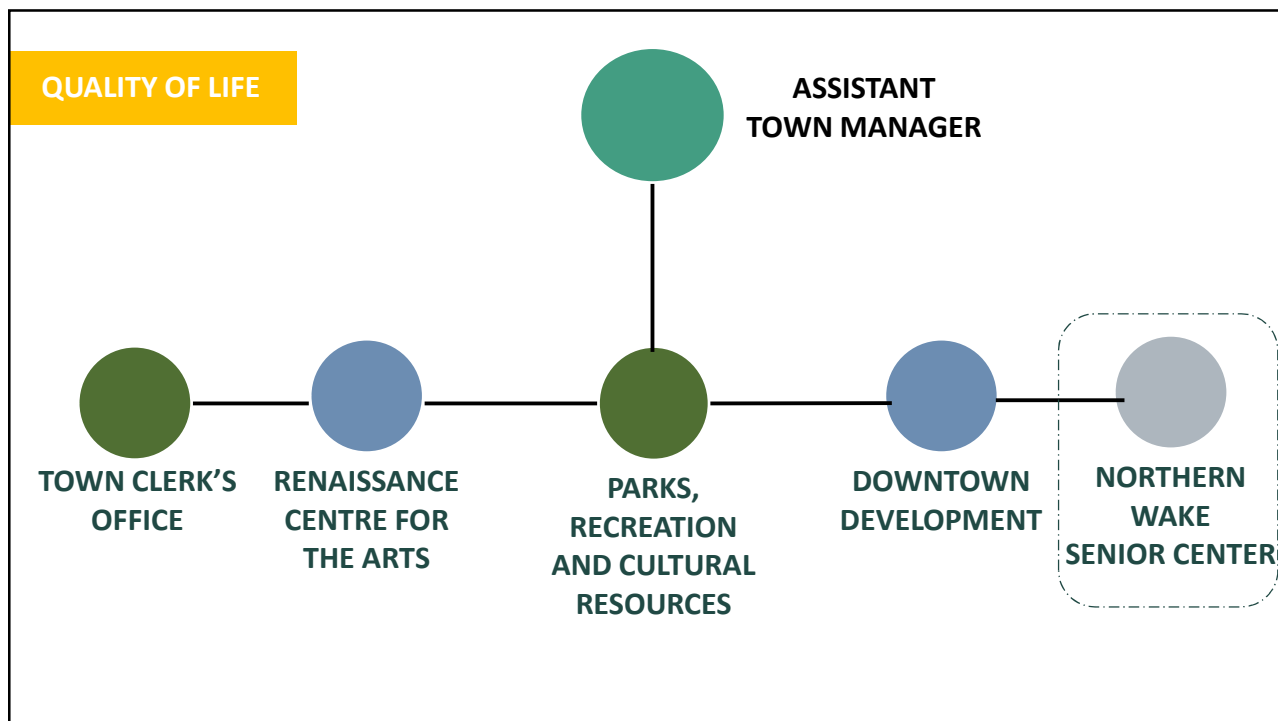
*Transition Team
Progress & Next Steps*



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NWSC TEAM MEMBERS

PROGRAM DIRECTOR, FTE

PROGRAM COORDINATOR #1, FTE

PROGRAM COORDINATOR #2, FTE

PROGRAM ASSISTANT, FTE

PROGRAM ASSISTANT #1, PT

PROGRAM ASSISTANT #2, PT

15 PAID INSTRUCTORS

25+ VOLUNTEERS

4 FTE + 2 PT = 6 STAFF

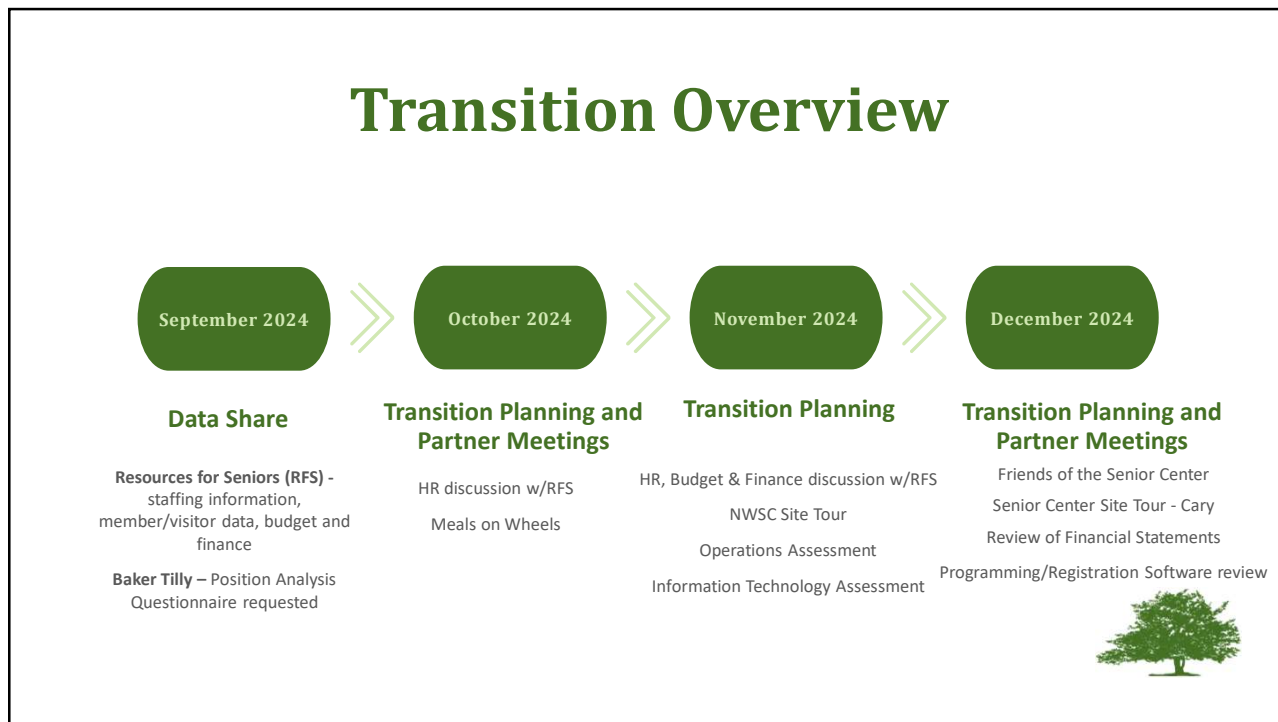
Image Credit: Town of Wake Forest

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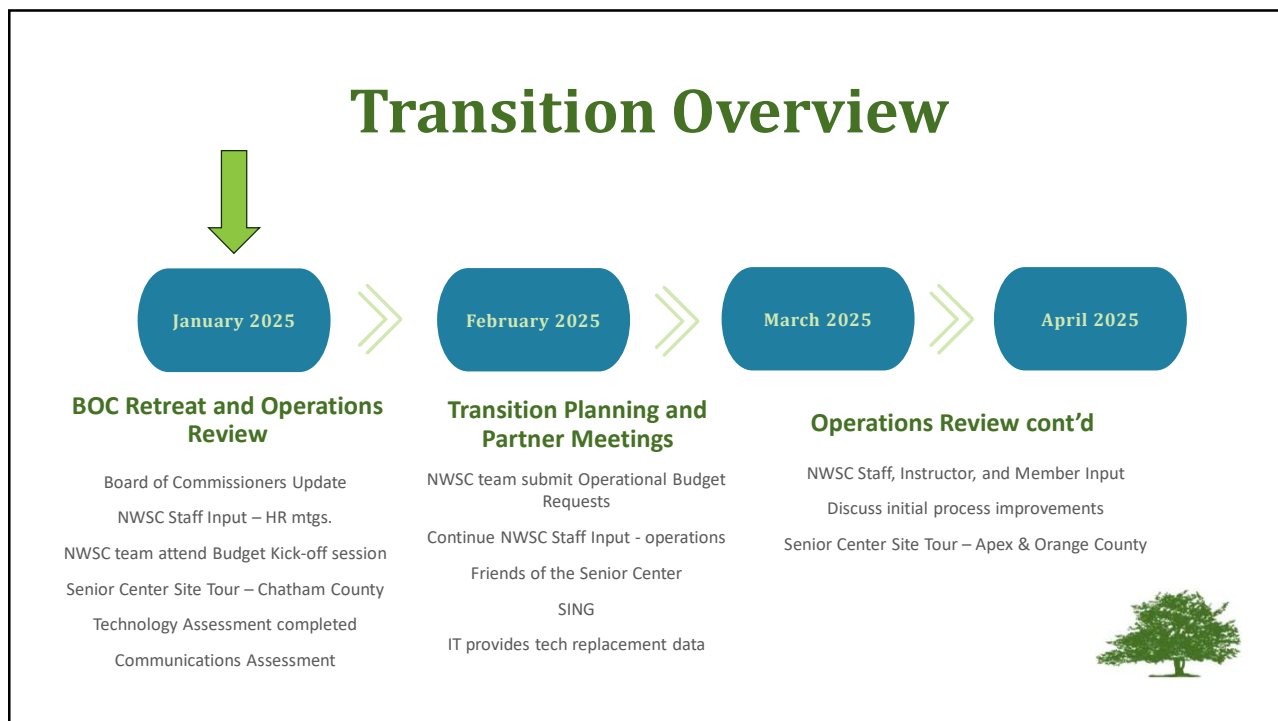
Fiscal Impacts

FY 2025-2026

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We're Listening...

- **Name Change**
 - ✓ We are working with Northern Wake Senior Center staff to determine a new name.
- **Additional staff**
 - ✓ We are currently assessing NWSC staffing needs. Budget requests will be made during FY2025-2026.
- **Expand hours of operation, consider evening and weekend options**
 - ✓ After first year –review feasibility
- **Partnership Changes; Friends of the Center, SING-WF, Meals on Wheels, etc.**
 - ✓ We plan to continue partnerships
- **Membership & Class Registration fees**
 - ✓ After first year – look at fees to match PRCR structure; resident and non-resident rates
- **Will there be any registration process changes?**
 - ✓ Transition from Schedules Plus to RecDesk.
- **Classes fill up too quickly! Will class offerings change?**
 - ✓ We will monitor programming and review with NWSC staff
- **Class and Program Instructors**
 - ✓ We plan to model the contract/agreement structure used by other Town departments-- Renaissance Centre and Parks, Recreation and Cultural Resources
- **We need more space**
 - ✓ Town is proactively planning for a second Center. See project in CIP 2025-2030

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Site Visits



Wake Forest

November 12, 2024



Town of Cary

December 12, 2024



**Chatham
County**

January 13, 2025



Orange County

January 23, 2025



Town of Apex

March/April

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Next Steps

- **Transition Team meetings & tasks**
- **Senior Center Site Visits**
- **Informational Meetings**
 - Patrons
 - Instructors
- **Community Partner meetings**
- **Hire additional staff by June 30, 2025**
 - Town Manager to include in proposed budget
- **Complete transition items by July 1, 2025**
 - Onboard NWSC staff

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TOWN *of*
WAKE FOREST

Questions & Discussion

